

## GENERAL TERMS & CONDITIONS

### 1. COURSES

- Each student is evaluated to assess their level before the first class.
- Only the person registered for the class is allowed to attend.
- Minimum class hour is one (1) hour.

### 2. FEES

- The price of the course depends on the number of hours and students.
- Books and exercise books are not included in tuition fees.
- DELF exam registration fees are not included and must be paid separately during the registration period.

### 3. PAYMENT

- Payments can be proceeded either by cheque, direct deposit, Interac e-Transfer or credit card.

### 4. CANCELLATION

- All cancellations require one (1) business day notice from the student as well as from the instructor.

### 5. REFUNDS AND CREDITS

- Refunds or credits must be requested at least two (2) business days in advance before the first class by email at [bonjour@premiere-class.com](mailto:bonjour@premiere-class.com).
- All credits are valid for one (1) year.

*General Terms & Conditions updated on June 2, 2020*